



Systems Technician
NRV EMERGENCY COMMUNICATIONS REGIONAL AUTHORITY
#911211-1

New River Valley Emergency Communications Regional Authority has an immediate opening for a 911 Systems Technician. The position assists with the technology systems and/or devices utilized by the emergency communications center and is responsible for daily maintenance and technical and support aspects for all mission-critical and ancillary systems utilized in daily emergency communications operations, including mobile and portable two-way radio equipment, NG9-1-1 telephone, computer-aided dispatch, mobile data communications systems, and GIS mapping systems. The 911 Systems Technician maintains close coordination between the Authority and outside member agencies and vendors to ensure support and proper integration. In addition, this position will also perform Communications Officer duties as needed. The job is on-site, primarily dayshift hours, with periodic nights and weekends as business needs require. Minimum requirements: 1-3 years of technical experience in public safety or emergency communication environment as it relates to radio systems and 911 dispatch equipment, ability to respond within 45 minutes of the PSAP in Christiansburg, Virginia, for emergency support, high school graduation/GED. Preference given for previous/current PSAP dispatch experience, IAED EMD certification, VCIN/NCIC certification. Applicants will be subject to various CJIS background checks and must possess/obtain a valid Virginia driver's license.

Minimum starting salary \$48,833+/year. Certified/experienced candidates pay depending on qualifications. Excellent benefits package including health, dental, Virginia Retirement System, and 401k/457 retirement, holidays/leave time, optional benefit plans, and an on-site health clinic. Review of applications starts immediately upon submission; the position is open until filled. Interested candidates should apply online at www.montgomerycountyva.gov/HR and should include a cover letter, resume/CV for consideration. To request an application accommodation for disabilities, contact the Department of Human Resources at 540.394.2007.

The New River Valley Emergency Communications Regional Authority and Montgomery County, VA, are committed to the principles of diversity and, in that spirit, seek a broad spectrum of candidates, including women, minorities, and individuals with disabilities. As an Equal Opportunity Employer and certified Virginia Values Veterans (V3) employer, we are dedicated to nondiscrimination in recruitment, selection, hiring, pay, promotion retention or other personnel action affecting employees or candidates for employment. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex/gender, national origin, disability or protected veteran status.

