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# Prince George County, Virginia Administrative Support Specialist II - DSS

**SALARY** \$34,455.00 - \$53,405.00 Annually

**LOCATION** 

County of Prince George, VA

JOB TYPE

Full-Time

**JOB NUMBER** 

ASSII042025

**DEPARTMENT** 

Social Services

**OPENING DATE** 

04/30/2025

**CLOSING DATE** 

Continuous

# **Essential Functions/Typical Tasks**

Prince George County Department of Social Services is currently accepting applications for the position of Administrative Support Specialist II. This front desk position will be involved in a wide spectrum of duties providing clerical support to Benefits Programs, Family Services and Administrative staff. The outlined duties include greeting walk-in customers, answering, and forwarding calls to appropriate staff, processing and scanning daily mail, ensuring accuracy and completeness of applications; scheduling appointments for clients applying for benefits, entering data through Application Registration into VaCMS, preparing reports; typing, word processing and data processing duties; assisting clients. The ability to maintain confidentiality is required.

For the complete job description, please click here (Download PDF reader).

## **Qualification Requirements**

Thorough knowledge of standard office practices, procedures, equipment and secretarial techniques; thorough knowledge of business English, spelling and arithmetic ability to type accurately at a reasonable rate of speed; ability to make arithmetical calculations; ability to operate standard office equipment; ability to interact positively with difficult or hostile members of the public; ability to follow oral and written instructions; ability to establish and maintain effective working relationships with associates, clients and the general public; excellent customer service skill is required. Knowledge of department programs and policies preferred.

### **Special Requirements**

Any combination of education and experience equivalent to graduation from high school including or supplemented by courses in typing and considerable clerical experience.

#### **Additional Information**

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Work may be required at times, outside of normal business hours to accommodate the needs of the client.

**To apply online visit our website at <u>www.princegeorgecountyva.gov.</u> To be considered for this position, applicants must fill out a County application which can be completed online. For additional information, please call (804)722-8669. EOE.** 

**Employer** 

Prince George County, Virginia

Phone

804.722.8669

**Address** 

Prince George County 6602 Courts Drive Prince George, Virginia, 23875

Website

http://www.princegeorgecountyva.gov/