

Position Vacancy

SOCIAL SERVICES ASSISTANT

Reception/Switchboard/Clerical Support #540188-2

Montgomery County Department of Social Services seeks Social Services Assistant. Duties include quality assurance review of benefit programs applications, records management, EBT card issuance, case file maintenance, answering multi-line telephone system, greeting the public, and general clerical support. The incumbent must have the following knowledge, skills, and abilities upon application: principles and processes for providing excellent customer and personal services, including customer needs assessment and meeting quality standards for services; knowledge of social services policies and procedures; computer skills, and ability to multi-task. High School Diploma or GED required; prior clerical/customer services experience is highly preferred. Full time (40 hours/wk.) position.

Salary band \$32,910-\$52,656. Actual pay dependent upon experience/qualifications, plus excellent benefits (paid health, dental and vision, life, flex spending, life insurance disability, VRS retirement, 401 & 457 retirement options, wellness programs, wellness clinic and much more)! Interested candidates should apply at: <u>www.montgomerycountyva.gov/HR</u> to be considered by *Tuesday*, *August 15, 2023 or until filled.* To request an accommodation for disabilities, contact Human Resources at 540.394.2007.

Montgomery County, VA is committed to the principles of diversity and, in that spirit, seek a broad spectrum of candidates including women, minorities, persons with disabilities, and veterans. As an Equal Opportunity Employer and certified Virginia Values Veterans (V3) organization, we are dedicated to nondiscrimination in recruitment, selection, hiring, pay, promotion, retention or other personnel action affecting employees or candidates for employment. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex/ sexual orientation/gender/identity, national origin, disability or protected veteran status.

