

Network/Telecom Analyst I

Salary - \$62,932.27 - \$104,886.91 Annually

Location - FAIRFAX (EJ03), VA

Job Type - FT Salary W BN

Job Number - 23-02159

Department - Transportation

Opening Date - 07/22/2023

Closing Date - 8/11/2023 11:59 PM Eastern

Pay Grade - S23

Posting Type - Open to General Public

To apply: <https://www.governmentjobs.com/careers/fairfaxcounty/jobs/4122462/network-telecom-analyst-i?keywords=network%2Ftele&pagetype=jobOpportunitiesJobs>

Job Announcement

Since 1977, the Fairfax County Department of Transportation (FCDOT) has served the Fairfax County community by enhancing mobility, safety, and the quality of life of residents, businesses, and visitors through planning, coordinating, funding, implementing, and sustaining a multimodal transportation system. FCDOT is seeking a motivated Network/Telecommunications Analyst I to provide first level technology support to the Transit Services Division for multi-user transit specific systems at various FCDOT facilities. Under the general supervision of a Network/Telecommunications Analyst II, this position will be responsible for supporting network operations, administering servers, and servicing hardware and peripherals. This position will also work with both county and contractor staff to provide application access, training, and end-user support.

Responsibilities include:

- Assisting with server administration and patch management;
- Serving as an Agency Access Control Administrator (AACA) for transit specific applications, such as CAD/AVL, transit planning, fleet maintenance, and revenue collection systems;
- Deploying and configuring various types of hardware and peripherals at user sites;
- Assisting in the installation of more complex software and equipment;
- Maintaining an inventory of agency hardware and software;
- Responding to and prioritizing requests from users to provide guidance and assistance;
- Providing basic one-on-one training to users; and
- Working as a member of the FCDOT IT team supporting the department.

For more information on the Fairfax County Department of Transportation, please click [here](#).

Employment Standards

MINIMUM QUALIFICATIONS:

[Any combination of education, experience, and training equivalent to the following:](#)

(Click on the aforementioned link to learn how Fairfax County interprets equivalencies for "Any combination, experience, and training equivalent to")

Possession of an associate degree in computer science, electrical engineering, electronics, or a related field; plus two years network and/or telecommunications experience; or a bachelor's degree in such fields.

CERTIFICATES AND LICENSES REQUIRED:

A valid motor vehicle driver's license.

NECESSARY SPECIAL REQUIREMENTS:

The appointee to this position will be required to complete a criminal background check, a credit history check, and a driving record check to the satisfaction of the employer.

This position is considered essential personnel and will be required to report to work during times designated countywide as approved for unscheduled leave regardless of the emergency situation (i.e., weather, transportation, other disaster).

PREFERRED QUALIFICATIONS:

- Solid knowledge of data and voice communications protocols and industry standards related to internet, intranet, internet security, data networks and cellular communications;
- Solid understanding of the network environment and its operation;
- Strong understanding of the PC in a network environment;
- Experience installing system hardware and software;
- Strong verbal and written communication skills, including ability to succinctly summarize key information and communicate effectively to a diverse group of team members;
- Ability to establish and maintain effective business relationships; and
- Knowledge or experience related to transportation or transit is a plus.

PHYSICAL REQUIREMENTS:

Ability to lift up to 25 pounds. Visual acuity is required to read data on laptops and/or computer monitor. Ability to use keyboard-driven equipment. Must communicate with others. Job is generally sedentary. All duties performed with or without reasonable accommodations.

SELECTION PROCEDURE:

Panel interview and may include exercise.

The population of Fairfax County is very diverse where 39.8% of residents speak a language other than English at home ([Spanish, Asian/Pacific Islander, Indo-European, and others](#)) and we encourage candidates bilingual in English and a foreign language to apply to this opportunity.

Fairfax County Government prohibits discrimination on the basis of race, color, religion, national origin, sex, pregnancy, childbirth or related medical conditions, age, marital status, disability, sexual orientation, gender identity, genetics, political affiliation, or military status in the recruitment, selection, and hiring of its workforce.

Reasonable accommodations are available to persons with disabilities during application and/or interview processes per the Americans with Disabilities Act. Contact 703-324-4900 for assistance. TTY 703-222-7314. DHREmployment@fairfaxcounty.gov EEO/AA/TTY.