

Hanover County Government
Community Services Board
Family Support Partner – Children’s Team
Salary: \$43,902.00 - \$50,000.00

HCCSB is one of 40 public behavioral health safety net providers in Virginia. At Hanover County CSB, we are committed to providing trauma-informed, recovery-oriented, and person-centered services in the areas of mental health, substance use disorders, and developmental disabilities. This position will work onsite primarily with some telework options.

Click here to learn more about our team and the community we serve!
<https://youtu.be/xtB95I4Xhvw>

General Description: This is a paraprofessional position. The Family Support Partner will provide support and guidance to parents of youth receiving mental health or substance use services in Hanover County. The incumbent will work as part of the Child and Adolescent Services Team. The Family Support Partner will use their own life experiences to model for parents how to navigate systems using their voice to meet the needs of their child while developing natural supports within their own community. The incumbent’s unique contribution is the ability to utilize and share with parents served his/her personal lived experience and knowledge around local child-serving agencies.

Organization: The Family Support Partner reports to a Clinical Supervisor and supervises no staff.

Essential Functions:

- Uses personal experience to support families as they navigate the children’s behavioral health system.
- Builds trust with parents/caregivers by engaging in a confidential, respectful, non-judgmental, and supportive relationship.
- Helps families understand their child’s needs and services.
- Models how to advocate for their family and empower them to use voice and choice in planning decisions for their child.
- Helps families understand other perspectives on the team.
- Assists parents in accessing natural community supports.
- Participates as a full member of a team, consulting with other agency staff on treatment planning and program planning.
- Attends other meetings as needed and as requested by the youth and family (i.e. FAPT, IEP, etc.).
- Provides clinical and administrative documentation consistent with licensure, accreditation and Medicaid standards.
- Performs other duties as assigned.

Working Conditions:

A. Hazards

Customers - Will work with individuals, who have a history of psychiatric behavior and/or substance use, and their families

Conditions – May be exposed to places that are considered unsafe or unsanitary, often independently

B. Environment

Office

Field

C. Physical Effort

Minimal

D. Non-exempt

Knowledge, Skills and Abilities: Must have lived experience as a primary caregiver of a child or adolescent with emotional, behavioral, mental health, or substance use challenges and have lived experience navigating the children’s service system (to include behavioral health, courts, schools, social services). Knowledge of signs and symptoms of mental illness, substance use disorders, behavior management and early indicators of crises. Ability to identify and access needed services and resources in the community and effectively link individuals served. Must be able to engage and collaborate with people from diverse backgrounds while maintaining a non-judgmental attitude towards families and professionals. Effective oral and written skills to complete documentation and lead individuals served in training activities. Bi-lingual (Spanish) speaking preferred.

Education, Experience and Training: High school diploma or equivalent required with a minimum of sixty (60) hours of classroom training in psychology, social work or related mental health field preferred. Any equivalent combination of education, experience and/or training sufficient to demonstrate the knowledge, skills and abilities is acceptable. Candidate must either qualify as a Peer Recovery Specialist or be eligible to begin the process towards qualification.

Special Conditions:

Criminal Records Check, including fingerprinting
Valid Commonwealth of Virginia Driver's License
CPS (Child Protective Services) Check
TB test
Twelve-month probationary period
Work beyond normal schedule, including nights and weekends

For more information and to apply, please visit www.hanovercountyjobs.com