



Albemarle County Local Government

[Deputy Direct of Operations](#)

Deputy Director of Operations

Emergency Communication Center

Full-Time, 12 months

Exempt, Pay Grade 23

VRS-Eligible, Benefits-Eligible

The **Deputy Director** reports to the Executive Director and assists in performing difficult administrative and complex work in planning and directing the full activities of the Emergency Communication Center. Direct supervision or oversight is exercised over an assigned Division of the agency (Support Services or Operations) including management and supervisory employees. Work frequently involves participating in the work of assigned personnel and assuming command of the agency in the absence of the Executive Director. Key aspects are strategic thinking, strong communication and listening skills, technical competency, staff development, and strong leadership, including demonstrated change management skills.

The **Deputy Director** supports co-workers assigned to work at the **Charlottesville-UVA-Albemarle County Emergency Communications Center (ECC)**, a consolidated primary public safety answering point which provides emergency communications services for Albemarle County, the City of Charlottesville, and the University of Virginia. The ECC receives all 9-1-1 calls in the area and serves as the central dispatch for all regional law enforcement, fire, and EMS agencies. The ECC is a nationally recognized center, having earned CALEA Accreditation as well as being designated as an APCO National Certified Training Program and Virginia Accredited Emergency Medical Dispatch Communications Center.

DEADLINE FOR APPLICATIONS: Position open until Tuesday, July 26, 2022, 5:00 p.m. EST

PROCESS: For consideration, please apply at <https://albemarleva.tedk12.com/hire/index.aspx>

EOE/EE0

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