



Stephen D. Bear
County Administrator

County Administrator's Office

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CAREER POSTING Emergency Communications Director

Wythe County seeks applications from professionals qualified to serve as director of emergency communications, overseeing the E-911 Center's service to the public and first responders. Located at the crossroads of Interstates 77 and 81, Wythe County has over 100,000 visitors pass through daily, creating higher demand for emergency services.

The director should be a strong leader who recognizes the strong partnerships necessary between dispatchers and first responders to effectively and safely serve the public.

The preferred candidate will have served in senior management of a PSAP with extensive experience as a dispatch, trainer, shift supervisor or manager, holding all certifications and qualifications necessary to oversee and direct the operations of a complex public safety operation. The candidate should demonstrate a strong history of a) employee recruitment, training and retention, b) effective operational planning, c) implementation of performance measurement to guide employee training and development, d) employee stress recognition and management and e) public budgeting and financial management.

This responsible professional oversees a staff of 20 employees including a deputy director, shift supervisors and dispatchers in a demanding environment. The center has implemented telecommunicator CPR, and will meet state deadlines to implement Emergency Medical Dispatch and Next Generation 911.

Apply by submitting a Wythe County employment application from www.wytheco.org. Send a letter of interest and resume detailing professional qualifications and certifications to: Matthew C. Hankins, Assistant County Administrator, 340 South Sixth Street, Wytheville, VA 24382, or email mchankins@wytheco.org.

Position open until filled. First review of applications begins Monday, April 25, 2022. Wythe County is an equal opportunity employer.