Wythe County’s 911 dispatch center is reorganizing and adding personnel in response to recent economic development announcements and expected growth in population and emergency services demand. A new position, deputy director, will coordinate personnel recruitment, training and retention, leading administrative management and operational initiatives in concert with the director and telecommunicators.

This new position is a responsible professional position, expected to set the tone for the positive work environment of the dispatch center. The most qualified applicants will demonstrate dispatch management and first response experience, with at least five years of progressive advancement in dispatch and emergency call center management and leadership.

Preferred education: degree in related emergency services field or combination of degree and relevant emergency, dispatch and management experience. Must be an effective multi-tasker who can inspire a staff to be accountable in a busy work environment.

Salary commensurate with experience and education. Full county benefits, including Virginia Retirement System, leave and insurance options. Position is salaried, exempt from overtime. The deputy director will usually work administrative hours, but must have schedule flexibility to meet the needs of the call center.


Submit letter of interest, resume and Wythe County employment application to: Martha Collins, County Clerk, Wythe County Administration Building, 340 South Sixth Street, Wytheville, VA 24382. Applications open until filled. Application reviews begin January 17, 2022.

Wythe County is an equal opportunity employer.