

Director of Human Services

Are you a dynamic and passionate leader who enjoys strengthening communities through public service?

Come help make a difference in improving outcomes for our citizens!

The City

The City of Chesapeake, the second-largest city in Virginia with approximately 249,000 residents and over 340 square miles, is seeking an individual with strong leadership qualities and management experience to serve as Director of Human Services. Located in the heart of Hampton Roads, Chesapeake is a full-service City supported by a total operating budget of over 1.1 billion dollars (including school funding) and a workforce of 3,100+ full-time employees.

The City of Chesapeake operates under the council-manager form of local government with nine council members including the mayor, all of whom are elected at large.

Go to www.CityofChesapeake.net for a detailed profile of the organization and the City it serves.

Position Overview

The City of Chesapeake is seeking an experienced and knowledgeable executive leader for our Director of Human Services team. As a senior leader, you will be responsible for providing direction and supervision to staff as well as establishing and implementing effective business strategies, goals, objectives, and plans. The experienced leader will also develop policies and procedures, prepare budgets, monitor revenue and expenditures, and document and report on events for the human services divisions. Through your knowledge and experience as an executive leader in human services operations, you will help improve outcomes for our citizens and maintain strong relationships with staff, senior management, and elected/appointed officials.

Primary Responsibilities

- The experienced leader will develop and implement goals, objectives, policy, and procedures for City human services activities and programs in consultation with local, state, and federal regulatory agencies, elected or appointed officials, senior management, department heads, and department staff; ensures staff is fully informed and evaluates to ensure compliance and identify deficiencies.
- As a senior leader, you will monitor and research trends, new methodologies and technologies, laws, rules, and City policies to develop and enhance City human services processes and programs to plan for future expansion to meet growth needs.
- The executive leader directs human services activities and programs such as social services, juvenile justice services, Interagency Consortium, contingency planning, safety, and other activities, processes, or programs.
- The successful executive will advise and consult with elected and appointed officials, commissions, local, federal, or State regulatory agencies, department heads, staff agencies, civic

or private groups, individuals, and others on problems, strategies, policies, and procedures related to human services programs and projects.

- The Human Services Director will develop and maintain customer service-centered partnerships with local, state, and federal officials, non-profits, department heads, staff, and the citizenry at large.
- The position serves as an executive leader representing the City on State, regional and local boards or committees and at meetings concerning human services-related issues; makes presentations to elected or appointed officials, department heads and staff, and other public or private agencies or groups on significant human services issues or programs.
- As a strategic partner, you will attend City Council and other high-profile meetings, City-wide events, and other activities to represent Human Services functions and advocate for its interests.

Candidate Profile

To perform in this job role, you should be a strategic leader and have a minimum of six (6) years of experience in this area of work. As a senior executive in the organization, you should demonstrate effective time management and project management skills. You must be politically astute and able to communicate effectively with City staff, management, and other executives throughout the organization. Sound decision-making ability, strong business acumen, and solid leadership skills are vital for your success.

If you are a dynamic and passionate leader with a strong work ethic who anticipates challenges, recommends solutions, and delivers results, then we would like to have you as part of our team!

Why the City of Chesapeake

- Chesapeake is an exceptional place to live, learn, work, farm, and play!
- Rewarding work, impacting the lives of those you serve.
- We are the City that CARES (courteous, attentive, responsive, empowered, and stewardship)!
- Continuous growth and learning opportunities.
- You'll work alongside a top-notch team of co-workers.

Compensation Package

\$120,000+ (depending upon qualifications)

The City offers a highly competitive salary and benefits package including health, dental, and vision insurance, paid time off, group life insurance, participation in the Virginia Retirement System, and much more!

To Apply

Go to www.jobs.cityofchesapeake.net and submit a general application by 11:59 p.m. EST, 9/27/2021.

Questions should be addressed to the Department of Human Resources at 757.382.6492 or via email at selection@cityofchesapeake.net.

Equal Opportunity Employer

VOCATIONAL/EDUCATIONAL REQUIREMENT:

Requires a bachelor's degree in social work administration or a closely related field. Master's degree preferred.

EXPERIENCE REQUIREMENT:

In addition to satisfying the vocational/educational standard, this class requires a minimum of six years of related, full-time equivalent experience.

SPECIAL CERTIFICATIONS AND LICENSES:

Requires a valid driver's license and a driving record that is in compliance with City driving standards.

SPECIAL REQUIREMENTS:

Employees may be expected to work hours in excess of their normally scheduled hours in response to short-term department needs and/or City-wide emergencies.

Apply Here: <https://www.click2apply.net/g2eQxRcXd8lpcd8Oh6WMQ>

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