

## **Customer Service Representative**

\$12.89 / hour; on-call positions available (up to 28 hours/week).

James City County's nationally accredited and gold medal award winning Parks & Recreation Department is seeking an individual with outstanding customer service to assist visitors of the James City County Recreation Center. Position includes nights, weekends, and holidays.

### **Responsibilities:**

- Assist in a variety of customer service functions including, but not limited to, greeting patrons as they enter the facility; issuing visitors passes; collecting fees; answering telephones; monitoring basketball players in the gym; providing Center and class information and ensuring proper registration.
- Ensures Center rules and safety standards are followed.
- Prepares, maintains, and submit accurate count and records of money for current and next shift.
- Assist in training new staff.
- Sweep and mop lobby area and locker rooms as necessary.

### **Requirements:**

- Any combination of education equivalent to a high school diploma.
- Must possess and maintain, or be able to obtain within six months of hire, CPR certification from the American Red Cross.
- Some work experience in assisting the public, general record keeping, and handling money.

[Click here](#) for full job description. Accepting applications until positions are filled.

**Accepting applications until filled. Only online applications to our website will be considered. To apply, please visit the James City County Career Center at <https://jobs.jamescitycountyva.gov>**