

PRINCE GEORGE COUNTY, VIRGINIA invites applications for the position of:

# Victim/Witness Program Assistant

SALARY: See Position Description

**OPENING DATE:** 07/26/19

CLOSING DATE: Continuous

## **ESSENTIAL FUNCTIONS/TYPICAL TASKS:**

The Commonwealth's Attorney's Office is seeking an individual to perform administrative support to the Victim Witness Program. Occasionally provides direct services to victims of crime.

## **Responsibilities:**

- Answer calls from victims and witnesses.
- · Call victims and witnesses regarding case developments.
- Screen victims and witnesses for referrals to community resources.
- Explain the court process and provides emotional support.
- $\cdot$  Serve as an intermediary between the Victim Witness Program and the Commonwealth's Attorney's Office.
- Initiate and send correspondence to include initial contact letters, case status letters, and disposition letters.
- Update information in the program management system.
- $\cdot$  Prepare cases summaries for the Multi-Displinary Team meetings monthly, and attend the meetings when necessary.

#### <u>Salary: \$19,968.00--24 hours per week (may vary depending on case load) + Partial</u> <u>Benefits</u>

# **QUALIFICATION REQUIREMENTS:**

Any combination of education and experience equivalent to high school diploma required; completion of college level courses in social sciences, criminal justice, or related fields preferred; some experience in direct delivery of human services preferred.

• Must possess a valid Virginia driver's license and have an acceptable driving record.

• Knowledge of local and state criminal justice system; case management and crisis intervention techniques; principles and processes for providing customer service including setting and meeting quality standards for services, and evaluation of customer satisfaction preferred.

Skill in use of computer software, especially Microsoft Office Suite.

Ability to interpret and explain policies and procedures; communicate effectively, both orally and in writing; establish and maintain effective working relationships with other employees and the public.

# **ADDITIONAL INFORMATION:**

This is a part-time, grant-funded position which is contingent upon grant renewal. Pre-employment physical/drug testing and criminal background check, to include fingerprinting, required.

**To apply online visit our website at <u>www.princegeorgecountyva.gov.</u> To be considered for this position, applicants must fill out a County application which can be completed online. For additional information, please call (804)722-8669. EOE.** 

APPLICATIONS MAY BE FILED ONLINE AT: http://www.princegeorgecountyva.gov/

Prince George County 6602 Courts Drive Prince George, VA 23875 804.722.8669

hr@princegeorgecountyva.gov

## Victim/Witness Program Assistant Supplemental Questionnaire

- \* 1. Please describe your level of proficiency using Microsoft Word by selecting one of the following choices:
  - Never Use
  - 🖵 Beginner
  - Intermediate
  - Advanced
- \* 2. Would you be willing and able to occasionally work beyond the normal hours of 9 am 5 pm?
  - 🖵 Yes
  - 🖵 No
- \* 3. Do you have reliable transportation?
  - □ Yes □ No
- \* 4. Do you have prior experience working in a Victim Witness program?
  - 🛛 Yes
  - 🖵 No
  - \* Required Question