

The Town of Warrenton has an opening for a multi-faceted, innovative and creative IT position. This position is a junior level IT position with the opportunity to expand your working knowledge in a dynamic and challenging environment.

#### The ideal candidate will:

- Have a broad base understanding of IT functions
- Experience with troubleshooting and solving problems for staff
- Flexibility to work on fundamental IT basics while researching and applying new programs and solutions
- Ability to learn quickly and apply solutions
- Confidence to try new solutions and be creative in working with antiquated systems
- Confidence to make decisions; and the ability to work and communicate with staff on several levels

This is a great opportunity to come work in an environment to apply and prove your IT skills while expanding your knowledge and training. The successful candidate will be a part of an exciting project in developing the Town's first extensive IT program.

#### **KEY DUTIES AND RESPONSIBILITIES:**

- 1. Experienced with the following:
  - a. WatchGuard
  - b. Cisco switches
  - c. Synology and QNap
  - d. VMWare
  - e. Dell laptops, servers, and desktops using Windows Operating Systems
  - f. Storage area networks
  - g. VOIP technologies from Mitel and Comcast
  - h. All versions of Office from 2007 to 2019
  - i. Office 365 administration
  - j. Microsoft Active Directory managing users, groups, group policy objects, printer objects, contacts, computers,
  - k. DNS and DHCP and directory services.
  - I. Law enforcement software from CentralSquare including Mobility , SunGuard and OSSI
  - m. ESET or Webroot Virus Scan Software
  - n. Microsoft Office all versions
  - o. Microsoft Server all versions
  - p. Microsoft SQL Server

- g. HP and Lexmark Hardware
- 2. Requires advanced active listening, critical thinking, reading comprehension, judgment and decision making. Requires intermediate reading, writing and mathematics skills
- 3. Responsible for monitoring, supporting, and resolving infrastructure trouble tickets under minimal supervision
- 4. Responsible for onboarding new users
- 5. Contributing role in designing, planning, implementing, and testing of Town infrastructure
- 6. Contributing role in designing LAN/WAN solutions as well as planning for future capacity within budget
- 7. Configure, monitor, and maintain email systems both on premise and in the cloud
- 8. Configure and maintain AS400 system
- 9. Performs backup and restore operations for onsite and cloud storage using NAS and Cloud Vendor
- 10. Be able to work with different departments to understand their needs and resolve issues
- 11. Coordinate with vendors and with town personnel to facilitate purchases

#### **EDUCATION**

Associates degree in Information Systems and related IT leadership experience or 5 + years successful related IT leadership experience with relevant certifications

Prefer A+, Net+, Security+, MCSA, Modern Desktop Administrator, CCNA, or other relevant certification.

### PHYSICAL/ENVIRONMENTAL DEMANDS:

Primarily works in typical office environment

- Requires working at a computer station for extended periods of time
- Frequent limiting < 30lbs</li>
- Infrequent lifting > 30 lbs. to maximum of 50 lbs.
- Infrequent standing and/or climbing, occasionally requiring awkward body positioning
- Slight travel required
- Must be able to rotate an on-call schedule

## **Special Requirements**

Ability to pass criminal background investigation. Possession of appropriate Virginia Drivers License.

# To Apply

http://www.warrentonva.gov/government/departments/human resources/employment.php