

Customer Service Representative

\$12.76 / hour; part-time temporary position available (up to 28 hours / week)

James City County's nationally accredited and gold medal award winning Parks & Recreation Department is seeking an individual with outstanding customer service to assist visitors of the James City County Recreation Center. Position includes nights, weekends, and holidays.

Responsibilities:

- Assist in a variety of customer service functions including, but not limited to, greeting patrons as they enter the facility; issuing visitors passes; collecting fees; answering telephones; monitoring basketball players in the gym; providing Center and class information and ensuring proper registration.
- Ensures Center rules and safety standards are followed.
- Prepares, maintains, and submit accurate count and records of money for current and next shift.
- Assist in training new staff.
- Sweep and mop lobby area and locker rooms as necessary.

Requirements:

- Any combination of education equivalent to a high school diploma.
- Must possess and maintain, or be able to obtain within six months of hire, CPR certification from the American Red Cross.
- Some work experience in assisting the public, general record keeping, and handling money.

Accepting applications until 11:59pm EST on 10/12/2019 or when filled, whichever comes first. Only online applications to our website will be considered. To apply, please visit the James City County Career Center at <https://jobs.jamescitycountyva.gov>