#### Recognizing the Best in County Government Programs!



# 2012 Achievement Awards

ATTN: 2012 Achievement Awards Program Virginia Association of Counties 1207 East Main Street, Suite 300 Richmond, Va. 23219-3627

## Call for Entries



#### 2012 VACo Achievement Awards

Deadline: June 1, 2012

#### **Application Form**

All applications must include the following information. Separate applications must be submitted for each eligible program. Deadline: June 1, 2012.

Program Information
Locality Carroll County
Program Title Virginia Uniform Statewide Building Code Course
Program Category Customer Service
Contact Information
Name Jim Whitten
Title Building Official
Department Building Official's Office
Complete Mailing Address605-1 Pine Street, Hillsville, Va 24343
Telephone # 276-730-3001 Fax # 276-730-3004
<sub>E-mail</sub> jwhitten@carrollcountyva.org
Signature of county administrator or chief administrative officer Name_Name_
Title_County Administrator
Signature*
Production with a state of the

<sup>\*</sup>Entries without this signature will not be accepted.



# VIRGINIA UNIFORM STATEWIDE BUILDING CODE COURSE

### VACo ACHIEVEMENT AWARD APPLICATION

PROGRAM CATEGORY: Customer Service

CARROLL COUNTY – VIRGINIA UNIFORM STATEWIDE BUILDING CODE COURSE

Category: Customer Service

**SUMMARY** 

Due to the recent changes to the Virginia Uniform Statewide Building Code,

Carroll County took steps so that contractors within our county were up to date and

familiar with the changes to the Property Maintenance Code. Carroll County has

partnered with The Crossroads Institute/Wytheville Community College and

the Virginia Building and Code Officials Association to provide a course to train

contractors on the new codes. This training course has been offered to all

contractors in Carroll County in hopes that we can help them to avoid expensive

training session while also helping them to keep costs down due to code violations.

Carroll County has also partnered with the local high and trade schools to provide

the same training. By providing this training course, not only has it helped the

local contractors it has also saved a large amount of time saving for inspections in

the field. This program fulfilled the awards criteria through its innovation as well

as partnering with other agencies.

CARROLL COUNTY – VIRGINIA UNIFORM STATEWIDE BUILDING

**CODE COURSE** 

Category: Customer Service

**SITUATION** 

Carroll County Building Officials Office attended a training course through the

Virginia Building and Code Officials Association and realized that with the large

amount of changes to the Virginia Uniform Statewide Code, contractors needed to

be prepared and aware of the changes when they become effective.

FINANCING/STAFFING

The County Building Official's Office were able to use their in house resources

and knowledge to write the class material on the code updates. There was no cost

to the contractors associated with the training course. All classes were taught by

employees of the County Building Official's Office.

CARROLL COUNTY – VIRGINIA UNIFORM STATEWIDE BUILDING CODE COURSE

Category: Customer Service

**PROGRAM RESULTS** 

Carroll County has had a huge success with the training course for the contractors.

We have seen a ninety-six percent positive rate and have had over seventy contractors in attendance. The Building Officials Office has witnessed a large amount of time savings for inspections in the field since the contractors are aware of the changes to the code.