APPLICATION FORM

All applications must include the following information. Separate applications must be submitted for each eligible program. **Deadline: June 3, 2019.** Please include this application form with electronic entry. If you do not receive an email confirming receipt of your entry within 3 days of submission, please contact Gage Harter.

PROGRAM INFORMATION

County: Scott County

Program Title: Community Services Building

Program Category: Customer Service

CONTACT INFORMATION

Name: Freda R. Starnes

Title: County Administrator

Department: Administration

Telephone: 276-386-6521 Website: www.scottcountyva.com

Email: fstarnes@scottcountyva.com

SIGNATURE OF COUNTY ADMINISTRATOR OR DEPUTY/ASSISTANT COUNTY ADMINISTRATOR

Name: Freda R. Starnes

Title: County Administrator

Signature: [Signature]

3
Scott County, Virginia
VACo Achievement Award Nomination

Executive Summary

Scott County recently completed adding a second story to an existing Community Services building that would streamline county operations. Scott County Administrative Offices, Economic Development, Treasurer, Commissioner of the Revenue, Building and Zoning Official, Juvenile Court Services and Voter Registrar are all housed on the newly constructed second floor. First floor tenants are the Virginia Department of Health and Virginia Department of Social Services. The Scott County Sheriff’s Office moved to the former location of the Scott County Administrative Offices while the Commonwealth’s Attorney was able to expand into the space that Criminal Investigations was formally occupying. The project totaled just under $3,000,000 and alleviated the office space constraint that was being felt by so many county departments. One of the major benefits of the project is that the citizens of Scott County can now conduct their business in one centrally located building instead of having to make multiple stops.
In 1999, a Community Services building was constructed in Gate City, Virginia that housed the Virginia Department of Social Services, Virginia Department of Health and Appalachian Community Action and Development Agency, Inc. When the building was constructed it was built to standards that would allow a second story to be added in the future. In 2013, Appalachian Community Action moved to the old health department building that was located on Military Lane outside of Gate City. This move freed up office space that was renovated to move the Scott County Treasurer, Scott County Building Official and Scott County Commissioner of the Revenue from the courthouse to the Community Services Building. Over the years, space issues kept being a problem for many county offices. In 2015, the Scott County Board of Supervisors decided to add the second floor to the Community Services Building. The funding was provided by refinancing and adding a bond to cover the cost of the project. Annual payments actually are less after the construction because of the refinancing structure than they were before construction began. Quesenberry’s Construction added the second level to the Community Services Building during 2016. The Scott County Administrative offices, Scott County Economic Development Authority, Chamber of Commerce and Juvenile Court Services all moved to their new location in October 2016. The previous location for the County Administrative offices became the new home for the Scott County Sheriff’s Office. The Sheriff’s office was previously located in a condemned building near the old jail and criminal investigations was located in the courthouse. With criminal investigations moving out of the courthouse, it freed up office space that the Commonwealth’s Attorney office was able to renovate and expand into. In 2017, the Scott County Board of Supervisors voted to buildout additional space on the second floor of the Community Services Building for the Treasurer, Building and Zoning Official, Commissioner of the Revenue and the Voter Registrar. The Voter
Registrar was housed in the Virginia Department of Motor Vehicles building and the county had recently received word that they would have to begin paying a substantial rent to the state for the office space for the Voter Registrar. In January 2018, the Treasurer, Building and Zoning Official, Commissioner of the Revenue and Voter Registrar moved into their new offices. Since the move, the Virginia Department of Social Services has renovated the space that was occupied by these offices on the first floor and now rents that space from Scott County Economic Development. To summarize, the County Administrative offices, Economic Development, Treasurer, Commissioner of the Revenue, Building and Zoning Official, Chamber of Commerce, Juvenile Court Services and Voter Registrar offices are all now located on the second floor of the building while the Department of Social Services and Health Department are located on the first floor.

Services for the citizens of Scott County have now become more streamlined. With so many county offices located in one location, citizens no longer have to make multiple stops to conduct their business with the county. The project cost just under $3,000,000 to complete.